



OPS FORUM 2024

**Achieving Operational
Excellence for Everyone**

Monday 16 September

SOFITEL ATHENS AIRPORT

IN COOPERATION





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Operational excellence in airline and airport operations involves the relentless focus on improving efficiency, reliability and customer satisfaction.

Optimized flight schedules, dynamic forecasting, streamlined ground operations create an environment where delays are minimized and disruptions are limited.

Data analytics, predictive maintenance and improved resource allocation help ensure operations planning is robust and decision-making is driven by data rather than only past experience which provides limited guidance for the future.

A culture of continuous improvement is much needed for sustainable success throughout the operational cycle. Is the industry already implementing these tools or do they remain “buzz words” thrown at a Board meeting or a promotional event?



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10:00 WELCOME ADDRESSES

- **Dr Kostas Iatrou**, CEO, ATN – Air Transport News
- **Dr Christos Tsitouras**, Governor, HCAA
- **H.E. Paulo Roberto Caminha de Castilhos França**,
Ambassador of Brazil to the Hellenic Republic

10:10 KEYNOTE ADDRESSES

- **Fabio Gamba**, Director General, ASA – Airport Services Association
- **Simon Hocquard**, Director General, CANSO
- **Theodore Kiritsis**, President, IFATSEA

10:35 2024 OPS AWARD CEREMONY

10:45 EMBRAER PRESENTATION

- **Pawel Skuteli**, Regional Director Airline Marketing,
Europe & CIS, Embraer



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11:00 LEADERS PANEL

MODERATORS:

- **Prof Andreas Papatheodorou**, *President, Hellenic Aviation Society*
- **Dr Kostas Iatrou**, *CEO, ATN – Air Transport News*

PANELISTS:

- **Adel Ali**, *Group CEO, Air Arabia*
- **Jiri Marek**, *CEO, Air Serbia*
- **Alexander Zinell**, *CEO, Fraport Greece*
- **Panagiotis Siskos**, *COO, Aegean Airlines/Olympic Air*

12:00 LUNCH

13:30 DEPARTURE FROM SOFITEL

To the General Aviation Terminal
(5 mins driving distance)

13:50 BOARDING



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14:00 DEPARTURE

15:00 ARRIVAL IN SKIATHOS AIRPORT

**Welcome from Fraport Greece and family photo
at the aircraft**

15:20 DEPARTURE FROM THE AIRPORT

To the restaurant

16:00 ARRIVAL AT THE RESTAURANT

Restaurant Elivi Skiathos

19:20 DEPARTURE FROM THE RESTAURANT

21:00 DEPARTURE FROM SKIATHOS

22:00 ARRIVAL IN ATHENS

INVITATION

JOIN US FOR A FLIGHT TO GREECE!



WHERE:

GREECE

ATHENS - SKIATHOS ISLAND

WHEN:

**MONDAY
16TH SEPTEMBER 2024**

10:00h

*OPS FORUM FOLLOWED BY E2 FLIGHT
& DINNER IN SKIATHOS*

